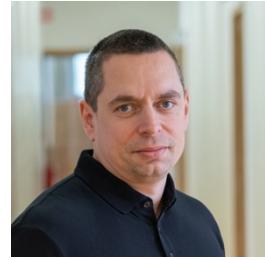


# Joeri Casteels

Senior IT Infrastructure Consultant – IT-PMO | VMware & Datacenter Expert

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## Profile

Senior IT Infrastructure Consultant with over 20 years of experience helping companies and institutions **design, scale, and stabilize enterprise-level IT environments**. Currently active as **IT-PMO & Infrastructure Demand Manager at Belfius Bank (via consultancy)** and **Infrastructure Lead Engineer at imec / Universiteit Gent – IDLab**, I manage the full lifecycle of infrastructure projects — from intake to design and delivery.

I combine **deep technical expertise** in VMware, Kubernetes, datacenter HA/DR, and backup solutions with **strong project coordination, procurement, and financial management skills**. Experienced in supplier negotiations, SOW validation, and KPI-driven delivery, I ensure infrastructures are reliable, scalable, and compliant — with a proven track record in complex and regulated environments, including finance and research.

**Availability:** 1-month notice (end of 2025) • On-site presence 2 days/week (Ghent region) • Remote flexible remainder

## Core Competencies

- VMware vSphere (5.x–8.x), vCenter, vSAN, HA/DR **environments**
- **Datacenter Operations:** Kubernetes clusters, ZFS storage, Proxmox, iSCSI, NFS
- **Backup & Recovery:** Veeam B&R, DRBD, Multipath, HA setups
- **Monitoring & Security:** Zabbix, Observium, Linux firewalls
- **Systems & Networking:** Linux (Debian/Ubuntu), Windows Server, WSUS/WDS, OpenLDAP, DNS, DHCP, VPN
- **CI/CD & Collaboration Tools:** GitLab CI/CD, Jira, Confluence, Nextcloud
- **IT-PMO & Demand Management:** ServiceNow, TargetProcess, Agile frameworks
- **Procurement & Financials:** SOW negotiation, OPEX/Capex analysis, supplier & stakeholder coordination

## Experience

### IT-PMO & Infrastructure Demand Manager – Belfius Bank (via consultancy)

Brussels • 2022 – Present

- SPOC for infrastructure demand across multiple suppliers and internal teams
- Manage project intake, scope validation, financial impact, and delivery via ServiceNow
- Lead negotiations for SOWs, RU/MS, and OPEX planning
- KPI dashboards and reporting in TargetProcess
- Conduct quarterly supplier resource and cost adjustments
- Provide training and alignment for infra project processes

### Infrastructure Lead Engineer – imec / Universiteit Gent – IDLab

Ghent • 2016 – Present

- Lead VMware and Kubernetes clusters supporting advanced research
- Designed HA and DR systems with ZFS storage and Veeam backup
- Managed datacenter monitoring (Zabbix, Observium) for critical uptime
- Delivered CI/CD services with GitLab, Jira, and Nextcloud
- Oversaw procurement and vendor management for lab IT infrastructure

### Senior System Administrator – iMinds / UGent – INTEC/IBCN

Ghent • 2011 – 2016

- Built and managed Linux & Windows servers, VMware clusters, ZFS storage
- Delivered HA solutions and disaster recovery systems
- Supported academic research IT and DevOps tooling

**IT & Web Consultant – WE-IT***Lille • 2010 – 2011*

- Implemented IT infrastructure and frontend web solutions for SMEs
- Maintained networks, backups, and security solutions

**Founder & Technical Manager – Allcom-S (Allwebsales Computers)***Turnhout • 2001 – 2010*

- Founded and managed an award-winning IT consultancy and retail business
- Delivered tailored IT solutions for SMEs and schools
- Recognized for best-performing and most innovative PC builds in Belgium

## Education & Certifications

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- Microsoft Certified Training – Windows SBS, SMB Infrastructure
- Sales & B2B Training – Microsoft
- Business Management Certificate – Hotel School K.T.A. Turnhout

## Languages

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- Dutch: Native
- English: Fluent
- French: Intermediate

## Availability

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- Notice period: 1 month (available end of 2025)
- On-site presence: 2 days per week (Ghent, Antwerp, Brussels metropolitan area, Bruges)
- Remote: Flexible remainder of week
- Engagement: Long-term freelance/consultancy missions